

I. Answer the following questions. (30%)

1. What is room services?
2. What is a long staying guest?
3. Turn the following into numbers.
three- triple seven- nine- double eight.
4. What is meant by “a guest with animals?”
5. What does this sentence mean- the menu is quite extensive?
6. What are entrees?
7. What is meant by “doux” on the wine bottle?
8. Can a hotel guest dress informally?
9. What is meant by “seating a guest?”
10. How can the waitress seat small children?

II. Choose the answer that best completes each statement. (20%)

1. One bottle of wine has been _____.
(a) checked off (b) checked in (c) checked out (d) checked
2. I will be back here _____.
(a) after three p.m. (b) on three p.m. (c) in three p.m. (d) since three p.m.
3. I _____ to have a discount of ninety percent.
(a) were suppose (b) was suppose (c) was supposed (d) were supposed
4. I _____ paying for a deluxe suite, not a presidential suite.
(a) shall be (b) should be (c) should (d) shall be
5. The tickets will be NT 500 or 1000 _____ the seats.
(a) depends on (b) depend on (c) depending on (d) depended on

III. Translate the following into English. (25%)

1. 真對不起，但是我們得把那些毯子的費用加進您的帳單中。
2. 這個飯店被譽為世界第一流的飯店。
3. 我們洗衣房裏的每一個人工作都非常仔細。
4. 我已經結帳完了。
5. 聽起來價錢很公道。
6. 我們要點一份烤雞和兩個漢堡。
7. 先生，請問您有帶房間的鑰匙嗎？
8. 請問您要什麼牌子？
9. 客房服務，需要我為您效勞嗎？
10. 那邊的那張桌子已經被人預定了。

IV. Translate the following paragraph. (25%)

1. The chefs offer 400 cases of fresh fruit daily. Visitors order 2.1 million pounds of seafood each year and over twice that amount of poultry. Each year Disney World serves enough hamburgers to cover every inch of a 400- mile line.
2. Today truffles are so rare that peasants call them black diamonds. Chefs often add some truffles to their dishes to give them a delicious flavor.
3. The hotel is not responsible for things left in pockets. The management will not be responsible for anything lost or damaged that was left in the clothing.
4. It is nine in the morning. Mr. Liu is still in bed. His wife is having trouble with the color and reception on the television. Then the telephone rings. The receptionist tells him that there is a DHL courier there in the lobby with a package for him from France. Mr. Liu asks the receptionist to send up the package and also send somebody up to check the TV.