

一、根據下列題目意思選擇一個最適合的答案:45%

1. Hotels must designate a certain point in the night to establish a change in date.
2. Responsible for the hotel's overall food production.
3. To cook food in a measured distance from the heat source
4. It's the manner of cooking or the way of preparing food.
5. An iced drink made of liquor and flavoring ingredients
6. A small portion of a tasty food or drink to help the appetite at the beginning of a meal.
7. To cook food in heated water.
8. A key that provide access to all of the guest room that are not double-locked.
9. The one who assists guests upon arrival and departure with their transportation and summons the bell staff to assist with the guest's luggage.
10. A key that opens all guest room doors, even when they are double-locked.
11. Bed that is stored in the wall of a guest room and pulled out when needed.
12. Two occupants in a guest room.
13. Hotels that provide their guests with services ,amenities, and facilities that they want or need to complete a total hotel experience.
14. Hotel departments with traditionally low amounts of guest contact
15. Hotel type that offers suites as the primary type.

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|---------------|--------------------|-------------------|
| A. Boil       | K. Emergency key   | T. Front of the   |
| B. Blanch     | L. Door man        | house             |
| C. Broil      | M. Bell man        | U. Back of the    |
| D. Cocktail   | N. Hollywood bed   | house             |
| E. Wine       | O. Murphy bed      | V. All suite      |
| F. Cuisine    | P. Double          | W. Date roll      |
| G. Dessert    | occupancy          | X. Date line      |
| H. Appetizer  | Q. Double room     | Y. Executive chef |
| I. Master key | R. Limited service | Z. Maitre d'      |
| J. Floor key  | S. Full service    |                   |

二、根據題意選擇一個最適合的答案:40%

1. One of the waiter's \_\_\_\_\_ is to carve meat on the trolley
  - A. works
  - B. tasks
  - C. procedures
  
2. FIT \_\_\_\_\_ foreign independent tour

- A. stands for
  - B. abbreviates
  - C. shows
3. We bought a number of \_\_\_\_\_ in the night market.
- A. resorts
  - B. occasions
  - C. souvenirs
4. The telephone calls for each room are \_\_\_\_\_ a meter.
- A. put on
  - B. recorded on
  - C. mailed on
5. The weekly guide gives details of all the main tourist\_\_\_\_\_ in the city.
- A. events
  - B. admissions
  - C. accompaniments
6. The receptionist should give a \_\_\_\_\_ to a guest when valuables are deposited.
- A. bill
  - B. receipt
  - C. confirmation
7. A \_\_\_\_\_ is required to confirm the booking.
- A. payment
  - B. deposit
  - C. voucher
8. Room 904 is \_\_\_\_\_ between 5<sup>th</sup> and 17<sup>th</sup> March.
- A. vacant
  - B. empty
  - C. not used
9. Dial 9 for an \_\_\_\_\_ line
- A. extension
  - B. external
  - C. outer
10. \_\_\_\_\_ is to cook food or brown food in a small amount of hot fat.
- A. Simmer
  - B. Stew
  - C. Sautee

三、根據題意選擇一個或多個相同意義的答案:15%(全部答對才可得分)

1. 房價除了包含房間外還包含三餐
  2. 客人跑帳
  3. 旅客在旅館內之所有消費記錄
  4. 客人依菜單點自己喜愛的餐點而依其個別計價
  5. 小而精緻的旅館
- |                  |                   |
|------------------|-------------------|
| A. Full board    | K. Skip           |
| B. Table d'hote  | L. Walk           |
| C. A la care     | M. Guest data     |
| D. Appetizer     | N. Full pension   |
| E. Guest account | O. Walk-out       |
| F. AP            | P. Guest folio    |
| G. EP            | Q. Boutique hotel |
| H. BP            | R. Budget hotel   |
| I. CP            | S. Economic hotel |
| J. Sleeper       | T. Motor Inn      |