汽車貨運業派遣自動化相關課題之研究 王晉元, 卓裕仁, 張建彥, 王穆衡, 翁美娟, 葉珮婷, 何佳儒 運輸科技與物流管理學系 管理學院

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摘要

The purpose of this research focuses on the study of key issue for commercial vehicles dispatching. We point out the immediate implementation of a full-blown automatic dispatching system is not practical for medium and small size companies. We also identify several key issues that need to be addressed for a successful implementation. Finally, a prototype system whose interface is simple and user friendly is suggested.

關鍵字: Dispatching, Commercial Vehicles, Order Processing